

Re. Marcus Kenyon

04-17-2019

To whom it may concern:

My name is Patty Marshall I am the Manager of the 79 Metcalf Apartments, I have been with this company for 2 years, I was the direct supervisor of Marcus Kenyon. Marcus was hired here for maintenance he worked here approximately 2 months, his responsibilities included work orders, make ready, and repairing any all all issues that came up with the property. Marcus stated on numerous occasions that he had many years of experience and "can fix anything" I have had problems with much of the work he did.

One unit in particular he would not come into work to fix the hot water tank. Later in the same apartment the ceiling fan he installed just fell from the ceiling (less than a week after move in). In another apartment there was a leak upon move in. As a result of his ineptitude we had to have the wall board removed and re sheet rocked. The next apartment that he completed the hot water tank was not working upon move in, there was a leak in the kitchen and the dishwasher was not working. The next apartment he completed also was a complete mess, the kitchen stove had no bottom, areas in the bathroom that he fixed were unfinished, never painted, walls only partly painted, blinds were put up backwards, a hole was left on the kitchen sink, the dishwasher was leaking which ruined the cabinets, the bedroom door hinges were broken. No air filters were changed in any of the apartments. Marcus also left an old broken sliding glass door on this tenants patio, after proclaiming his love of safety. He seemed to show no regard for the safety of the tenant.

He missed many days of work starting 1-3-19 stating his truck would not start, 1-11-19 could not come in basement flooded, 1-23-19 problems with his bank, he asked to take off some days in February and we approved it stated he had to go out of town to go to court. He told myself and other employees he was sent here to work by a company to check out the apartments for a potential buyer. he said he had to go back out of town, then text about mailing his check. stating that he needed to move out of state for his daughter.

A handwritten signature in cursive script that reads "Patty Marshall". The signature is written in black ink and is positioned above the printed name.

Patty Marshall